



OVERVIEW

YOUR MEMBERSHIP

All You Need to Know

Welcoming Our Members at
W Circle - Ramada Plaza Lucknow/
Ramada Lucknow Hotel & Convention
Centre

Membership Benefits

**Welcome to 'W Circle', the lifestyle
Membership of Hotel
Ramada Plaza Lucknow/
Ramada Lucknow Hotel & Convention Centre.**

Welcome to 'W Circle', the new lifestyle Membership of Hotel Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre. Membership of the 'W Circle' entitles the cardholder to the following benefits at any restaurant and bar of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre & Participating Hotels & Resorts in India.

CARD BENEFITS

unlimited use



DINING DISCOUNTS



ON TOTAL FOOD BILL!

- 50% Discount when 2 persons dine.
- 33% Discount when 3 persons dine.
- 25% Discount when 4 persons dine.
- 20% Discount when 5 - 14 persons dine.
- 20% Discount when member dines alone.
- 20% Discount on availing Room Service while staying in the hotel (TRANSFERABLE BENEFIT).



BEVERAGE DISCOUNTS



ON TOTAL BEVERAGE BILL!

- 30% Discount on all Beverages at all restaurants & bar of the hotel for 1 - 14 persons (Alcoholic or Non-alcoholic, Excluding Happy Hours).
- HAPPY HOURS – Monday to Sunday : Members are entitled to a happy hours i.e. buy any drink and get the same drink complimentary at the bar for member and their guests between 12pm to 9pm



(Valid on all applicable brands & beer, Membership Card holder can either use the card discounts or the Happy Hours benefit on the beverage bill).

CARD BENEFITS

unlimited use



ADDITIONAL DISCOUNTS AND PRIVILEGES



- **MEMBER'S DAY SPECIAL – Tuesday & Thursday: 50% Discount on the total food bill and 20% on Liquor up to a table of maximum ten (10) guests at any restaurant.**
- **15% Flat Discount on the BAR rates of any category of rooms (inclusive of breakfast) of the hotel valid on any day of the week at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre (TRANSFERABLE BENEFIT).**
- **25% Discount on all paid services at the Spa.**

BENEFITS VALID AT HOTEL RAMADA PLAZA LUCKNOW/
RAMADA LUCKNOW HOTEL & CONVENTION CENTRE

GIFT CERTIFICATES



FOOD & BEVERAGE

MEMBERSHIP

HIGH VALUE

ONE-TIME USE

CERTIFICATE DETAILS

FREE

MEAL FOR TWO

Three (3) certificates for a complimentary buffet meal for two (2) persons at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid for two (2) guests only, Valid any day of the week, Cannot be clubbed with the membership card discounts & Cannot be clubbed with any other Food & Beverage certificate, Advance Table Reservation required).

FREE

**SINGLE STARTER
CHEF SPECIAL**

Two (2) certificates for a single complimentary chef special starter for a table of minimum two (2) guests while dining at any restaurant of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid for a table of minimum two (2) guests, Only One (1) starter valid per certificate, Advance Table Reservation required, Valid any day of the week, Cannot be clubbed with any other Food & Beverage certificate & Can be clubbed with the membership card discounts, Complimentary single starter certificates can be clubbed together).

FREE

**COMPLIMENTARY
DESSERT**

Two (2) certificates for a complimentary dessert on every main course ordered for a table of maximum ten (10) guests while dining at any restaurant of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid any day of the week, Valid up to ten (10) persons only, Cannot be clubbed with any other Food & Beverage certificate & Can be clubbed with the membership card discounts, Advance Table Reservation required).

FREE

WINE & DINE

One (1) certificate for a complimentary bottle of house Wine (750 ML) with a minimum of two (2) guests on the table while dining at any restaurant of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid any day of the week, Cannot be taken away, Can be clubbed with the membership card discounts, Advance Table Reservation required).

BENEFITS VALID AT HOTEL RAMADA PLAZA LUCKNOW/
RAMADA LUCKNOW HOTEL & CONVENTION CENTRE

GIFT CERTIFICATES



FOOD & BEVERAGE

MEMBERSHIP

HIGH VALUE

ONE-TIME USE

CERTIFICATE DETAILS

FREE

**CELEBRATE
AN OCCASION**

Two (2) certificates entitling the bearer for a complimentary celebration cake (max. ½ kg) while dining at any restaurant of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

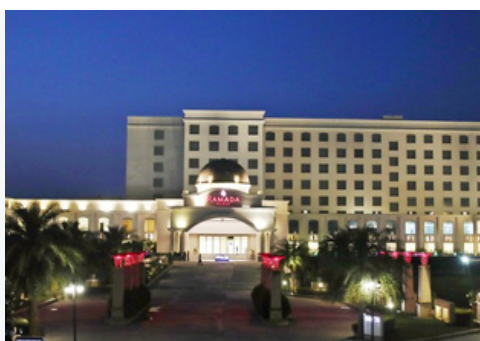
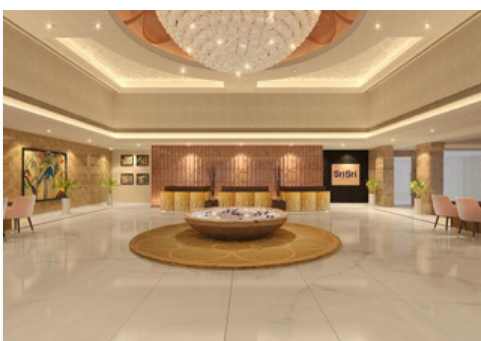
(Transferable, This certificate is valid only while dining at any restaurant of the hotel & Cannot be taken away, Can be clubbed with the membership card discounts, Valid any day of the week, Advance Table Reservation required, Except ornamental cakes, 24 Prior reservation required).

FREE

**COMPLIMENTARY
COFFEE/ TEA**

Four (4) certificates for a complimentary Coffee/Tea with a cookie platter at "Coffee Shop" for a table of maximum four (4) guests valid any day of the week at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid for a table of up to four (4) guests only, Valid any day of the week, Cannot be clubbed with the membership card discounts, Advance Table Reservation required).



BENEFITS VALID AT HOTEL RAMADA PLAZA LUCKNOW/
RAMADA LUCKNOW HOTEL & CONVENTION CENTRE

GIFT CERTIFICATES



ACCOMMODATION &
RECREATIONAL ACTIVITIES

MEMBERSHIP

HIGH VALUE

ONE-TIME USE

CERTIFICATE DETAILS

FREE

**COMPLIMENTARY
NIGHT STAY**

Two (2) certificates for one complimentary room night stay in a deluxe category room for two (2) guests including buffet breakfasts at the hotel's coffee shop at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid any day of the week, Subject to availability, Club allocation & with prior reservations through the club office, Taxes if applicable shall be extra).

50%

**50% DISCOUNT
ON BAR RATES**

Two (2) certificates to avail 50% discount room night stay on bar rate in any category of room for two (2) guests including buffet breakfasts at the hotel's coffee shop at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid any day of the week, Subject to availability, Club allocation & with prior reservations through the club office, Taxes if applicable shall be extra).

FREE

**COMPLIMENTARY
UPGRADE**

Two (2) certificates for a complimentary upgrade to the next higher category of room for two (2) guests when paid at the Bar rate including breakfasts at the hotel's coffee shop at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid any day of the week, Subject to availability, Club allocation & with prior reservations through the club office, Taxes if applicable shall be extra).

FREE

**ENJOY
SWIMMING**

Five (5) certificates for a complimentary use of swimming pool for two (2) persons at Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.

(Transferable, Valid for two (2) guests only per certificate, Valid any day of the week, Subject to availability & with prior reservation through the club office, House rules apply).

**BENEFITS AT OTHER PARTICIPATING
HOTELS & RESORTS IN INDIA**
Free access to W Circle members only



CARD BENEFIT TERMS

T&C

The membership card is imperative to use the below benefits.

These shall be valid only in participating hotel/ restaurants in India.

Not valid for special promotions, events e.g. Food Festivals, Christmas Day, New Year eve etc. & not valid on FMFL bill, Sunday Brunch & Midnight Buffet.

CARD DISCOUNTS



- 20% Discount on the total food bill up to 10 persons dining.
- 15% Discount on the total food bill when 11-15 persons dine.
- 20% Discount on the total food bill when the member dines alone.
- 20% Discount on rack rate of any category of rooms throughout the year.
- 15% Discount on laundry services while staying at the hotel.

BENEFITS AT OTHER PARTICIPATING HOTELS & RESORTS

GIFT CERTIFICATES



**BENEFITS AT OTHER PARTICIPATING
HOTELS & RESORTS**

HIGH VALUE

**FREE ACCESS TO W CIRCLE MEMBERS
ONLY**

ONE-TIME USE

FREE

**COMPLIMENTARY
UPGRADE**

Two (2) certificates for a complimentary upgrade to the next higher category of room when the member pays at the club rate, i.e., at 20% discount on published room tariff at any participating hotels and resorts in India.

(Transferable, Valid any day of the week, Subject to availability, Prior reservation through the club office, Valid only at participating hotels in India, Please refer to participating hotel list)

15%

**SPECIAL
ROOM CERTIFICATE**

One (1) certificate for a 15% discount on best available rate of any category of room at any participating hotels and resorts in India.

(Transferable, Valid any day of the week, Subject to availability, Prior reservation through the club office, Valid only at participating hotels and resorts in India, Please refer to participating hotel list)

FREE

**CELEBRATE AN
OCCASION**

One (1) certificate for a complimentary celebration cake (max. ½ kg) while dining at any restaurant of participating hotels and resorts in India.

(Transferable, Valid any day of the week, Advance (24 hours) Table reservation required, Cannot be taken away, No ornamental cakes, Can be clubbed with the membership card discounts, Valid only at participating hotels in India, Please refer to participating hotel list)

FREE

**CHECK-IN
PRIVILEGE**

One (1) certificate for an early check-in at any participating hotel when paid at the club rate i.e. 20% discount on rack room rate of any category of room at any participating hotels and resorts in India.

(Transferable, Valid any day of the week, Subject to availability, Prior reservation through the club office, Valid only at participating hotels in India, Please refer to participating hotel list)

**Visit www.wcircle.in to Know More
Scan the QR Code to visit website**



LIST OF OTHER PARTICIPATING HOTELS & RESORTS IN INDIA UNDER W CIRCLE PROGRAM



RAMADA BY WYNDHAM DEHRADUN

Chakarata Rd, Mahinder Vihar, Khurbura Mohalla, Dehradun, Uttarakhand 248001
T +91 135 253 6666 | W ramadadehradun.com



RAMADA RESORT BY WYNDHAM KOCHI

Kumbalam South, Kumbalam, Kochi, Kerala 682506
T +91 484 715 1100 | W ramadakochi.com



RAMADA PLAZA BY WYNDHAM AGRA

672, Basai, Fatehabad Rd, Agra, Uttar Pradesh 282001
T +91 562 712 3500 | W ramadaplazaagra.com



DAYS HOTEL BY WYNDHAM JALANDHAR JYOTI CHOWK

Parikrama City Center, Adjoin, Punjab 144001
T +91 181 525 1212 | W dayshoteljalandhar.com



RAMADA BY WYNDHAM GURGAON CENTRAL

Plot 2, Sector 44, Gurugram, Haryana 122003
T +91 124 488 6400 | W ramadagurgaoncentral.com



RAMADA BY WYNDHAM DARJEELING

Chakar2-3 Auckland Villa, Gandhi Road, Darjeeling, West Bengal 734101
T +91 0354 332 5555 | W ramadadarjeeling.com



RAMADA BY WYNDHAM AHMEDABAD

SG Highway, Corporate Rd, Near, Prahlad Nagar, Ahmedabad, Gujarat 380015
T +91 79 4025 0000 | W ramadaahmedabad.com



RAMADA BY WYNDHAM JAMSHEDPUR BISTUPUR

Holding No 3, Bistupur, Jamshedpur, Jharkhand 831011
T +91 657 660 5000 | W ramadajamshedpurbistupur.com



RAMADA RESORT & SPA BY WYNDHAM UDAIPUR

Rampura Circle Khodiyat Road, Udaipur, Rajasthan 313001
T +91 0294 305 3800 | W ramadaudaipur.com



HOWARD JOHNSON BY WYNDHAM BENGALURU HEBBAL

132, Thanisandra Main Rd, 5th Block, MS Ramaiah North City, Manayata Tech Park, Nagavara, Bengaluru, Karnataka 560077
T +91 80 4646 7000 | W hojobangalore.com



RAMADA BY WYNDHAM ALLEPPEY

Nehru Trophy Boat Race Finishing Point Stadium, Punnamada, Finishing Point, Alappuzha, Kerala 688013
T +91 477 224 0001 | W ramada-alleppey.com

MEMBERSHIP FEES WITH DETAILED TERMS & CONDITIONS

GENERAL CONDITIONS

- Membership fee for 'W Circle - Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre' is **INR 10,000** inclusive of Goods and Services Tax @ 18% (Rupees Ten Thousand Only).
- The membership term (validity period) shall be for a period of 12 calendar months from the date of issue of the membership.
- The membership card is valid for use only by the member himself/herself and after signing on the reverse of the card.
- Membership card is non-transferable and members must be 18 years of age or above to join.
- Membership once purchased cannot be cancelled or refunded. Please refer to our Refund Policy for more information.
- Lost card can be re-issued via a written communication to the respective program email address mentioned in your welcome email sent to your registered email address & will be replaced at a fee of INR 590 only. The membership card can be replaced only once during the entire year.
- If any certificate is intended to be used by any person other than the card member, it shall at the discretion of the hotel's management.
- Presentation of The Programme Membership Card/ Certificate is imperative for availing the Discount/ Redemption under the programme.
- Nature of the service will be at the sole discretion of the hotel.
- Without prejudice to any other mode of proof, through payment for the Club, a member accepts these terms and conditions, as amended from time to time, and agree to be bound by them.
- Participating hotels and resorts in India may not offer the membership benefits under the programme and list of hotels and resorts in India will be updated time to time.
- The member will not be entitled to any consideration/privileges/replacement whatsoever in the case if he/she complaints or writes to the authorities of non-receiving of their membership packages (card & vouchers) after three months of the enrollment. In case the member does not receive his package he/she is entitled to a replacement only within three months of the enrollment after a written complaint from him/her. The member needs to as a mandate intimate us before the completion of three months to process. Any query post three months shall not be entertained. No refunds will be processed in this case.

ACCOMMODATION CONDITIONS

- Room bookings must be made through the W Circle Member's Help Desk. Any reservation given on the reception directly will not be entertained. Any bookings made through travel agents or corporations are not eligible for any Discount.
- Rooms are subject to W Circle allocation, availability and prior reservations through the club office and taxes if applicable shall be extra.
- All Certificates including Complimentary room night stay enclosed in the membership pack is valid for use at the specified hotel and is for one time use only and has to be utilized in full. Taxes if applicable shall be extra. All taxes shall be borne by the members. Members must settle their bills at the time of departure.
- Complimentary room night stay certificate enclosed in the membership pack is valid for use at the specified hotel and is for one time use only and has to be utilized in full. Taxes as applicable shall be extra.
- Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre reserves the right to not offer the certificate/ card benefits during any special promotion, event or Food festival, Christmas, Christmas Eve, Valentine's Day and New Year Eve celebrations at the hotel.

MEMBERSHIP FEES WITH DETAILED TERMS & CONDITIONS

DINING CONDITIONS

- All certificates can be used only at any restaurants or outlets of Ramada Plaza Lucknow/ Ramada Lucknow Hotel & Convention Centre.
- Certificates accompanying the Membership are valid strictly as indicated, and cannot be extended or re-validated.
- Only One Food/ Beverage certificate can be used per visit and per table.
- Outside eatables and drinks not allowed while dining at the Hotel.
- The discount can only be redeemed on the total food & beverage bill as mentioned and only one card can be presented per table/party.
- The Hotel's management has the right to increase Buffet/ À la carte pricing at their own discretion.

CERTIFICATE CONDITIONS

- In the event that the Physical Gift Certificates are lost, they cannot be replaced. Money will not be refunded in such a case.
- The certificates cannot be exchanged for cash or any other services.
- The benefits as given in the gift certificate are accompanied by the terms and conditions given on the face or on the reverse of the certificate.
- No two certificates can be used together and card benefits will not apply while using a certificate. Exceptions are mentioned in the terms and conditions given on the face or on the reverse of the certificate.
- Present the membership package at the outlet to redeem card or voucher benefits.
- Review benefits and terms & conditions carefully. Confirm and redeem your benefits.

PRIVACY STATEMENT

For your information, the Club is committed to respecting your privacy. Personal information that the Club program collects is used to stay in touch and manage the program. With the acceptance of the Club membership a member agrees that he can be contacted by the club office to receive occasional information about the program, benefits and special offers.

Get in Touch

FOR ANY ASSISTANCE AND SUGGESTIONS

RAMADA LUCKNOW

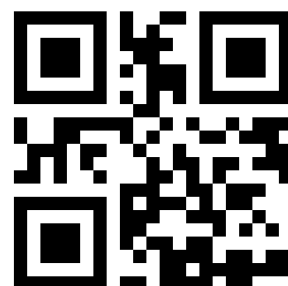
Kanpur Road, Lucknow, Junab Ganj, Uttar Pradesh 226401 India
W www.ramadalucknow.com

W CIRCLE – RAMADA PLAZA LUCKNOW/ RAMADA LUCKNOW
HOTEL & CONVENTION CENTRE MEMBER HELP DESK

Monday - Saturday, 9.30am - 6.30pm

T +91 9667320222

E ramadaplazalucknow@wcircle.in



Visit www.wcircle.in to Know More